# Privacy Policy – All platforms

# **Effective Date:** 4/12/2024 **Last Updated:** 4/12/2024

Bait Al Zubair Foundation LLC ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our platform, website, and services (collectively, "Services"). Please read this policy carefully.

## 1. Information We Collect

We collect the following types of information:

### 1.1. Personal Information

Information you provide directly when you register, create an account, or use our Services, including:

- Name
- Email address
- Phone number
- Payment details (e.g., credit card information)
- Billing and shipping addresses

#### **1.2. Non-Personal Information**

Automatically collected data when you use our Services, such as:

- IP address
- Browser type
- Device information (e.g., operating system)
- Usage data (e.g., pages viewed, time spent on the platform)

### 1.3. Cookies and Tracking Technologies

We use cookies, web beacons, and similar technologies to collect information about your interactions with our platform.

We use your information for the following purposes:

- To provide, maintain, and improve our Services.
- To process transactions and send confirmations.
- To communicate with you, including sending updates, promotional offers, or newsletters (with your consent).
- To personalize your experience and tailor content to your interests.
- To comply with legal obligations and resolve disputes.

#### 3. How We Share Your Information

We do not sell your personal information. However, we may share your data with:

- **Service Providers:** Third-party vendors who assist in operating our platform (e.g., payment processors, hosting providers).
- **Business Partners:** For joint marketing efforts or promotions (with your consent).
- Legal Authorities: If required to comply with applicable laws, regulations, or legal processes.
- **Other Users:** If you choose to share content or participate in public features (e.g., forums, comments).

### 4. Cookies and Tracking Technologies

#### 4.1. What Are Cookies?

Cookies are small files stored on your device that help us improve our platform's functionality and enhance your user experience.

#### 4.2. Types of Cookies We Use

- Essential Cookies: Necessary for the platform to function.
- Performance Cookies: Track usage and improve performance.
- Marketing Cookies: Tailor advertisements to your interests.

#### 4.3. Managing Cookies

You can control or disable cookies through your browser settings. However, some features of our platform may not function properly if cookies are disabled.

Depending on your location, you may have the following rights regarding your personal data:

- Access: Request access to the data we hold about you.
- Correction: Update or correct inaccurate information.
- **Deletion:** Request deletion of your personal data.
- Data Portability: Request a copy of your data in a portable format.
- Withdraw Consent: Opt-out of data processing where consent is required.

To exercise these rights, please contact us at info@baitalzubair.com

### 6. Data Security

We implement technical and organizational measures to protect your information from unauthorized access, use, or disclosure. However, no system is entirely secure, and we cannot guarantee the security of your data.

### 7. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this policy or comply with legal obligations.

### 8. Third-Party Links

Our platform may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. Please review their privacy policies before providing any information.

### 9. International Data Transfers

If you are accessing our platform from outside [Insert Country], your information may be transferred to and processed in [Insert Country], where data protection laws may differ.

### 10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page, and the "Last Updated" date will be revised. Continued use of our Services constitutes acceptance of the updated policy.

### 11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at: **Email:** info@baitalzubair.com **Phone:** +968 22084706 **Address:** P. O. Box 257, Muscat 100 ,Sultanate of Oman